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Amended Form ADV Part 2A Informational Brochure  
June 30, 2021

**Introduction...**

This brochure provides information about the qualifications and business practices of Rahlfs Capital, LLC. If you have any questions about the contents of this Brochure, please contact us at 214-460-3992 or [info@rahlfscapital.com](mailto:info@rahlfscapital.com). The brochure is required under federal securities laws, is provided to prospective clients prior to entering any investment advisory agreement, and is delivered to existing clients each year (unless that client is an SEC-registered investment company). The information in this brochure has not been approved or verified by the United States Securities and Exchange Commission or by any state securities authority.

While the language and information in this brochure address specific questions which the U.S. Securities and Exchange Commission requires of investment advisory firms, it may not reflect all details or information about the firm. This form must be written in “plain English” and avoid unusual industry jargon or odd terms to the extent possible. If we were unsuccessful in this effort, please let us know.

Additional discussion may be available by mail to the following address, or most preferably by phone at 214-460-3992.

Brian W. Rahlfs, CFA  
Rahlfs Capital, LLC  
1034 Kiowa Drive East  
Lake Kiowa, Texas 76240

Additional information about Rahlfs Capital, LLC is also available on the United States Securities and Exchange Commission’s website at [www.adviserinfo.sec.gov](http://www.adviserinfo.sec.gov) though such information may not have been approved or verified by the SEC. You can search this site alphabetically or with a unique identifying number: our CRD number is 127425. Registration with the United States Securities and Exchange Commission, or describing this firm or any firm as being “registered,” does not imply a certain level of skill or training.

**Material changes...**

Our Brochure, or these paragraphs of material changes known to the SEC as “Item 2”, will be delivered to existing clients within 120 days of our December 31 fiscal year. The Brochure may also be requested at any time at 214-460-3992 or [info@rahlfscapital.com](mailto:info@rahlfscapital.com).

We must update the information in our Brochure at least annually. Our previous Brochure was dated March 30, 2021. This amendment improves the communication of our Proxy Voting Policy supplement, to the 5<sup>th</sup> paragraph on page 4 regarding custody fees, and to the 3<sup>rd</sup> paragraph on page 7 regarding block trades.

**Table of contents...**

|         |   |        |
|---------|---|--------|
| Item 1  | Cover Page  | page 1 |
| Item 2  | Material Changes  | page 2 |
| Item 3  | Table of Contents   | page 2 |
| Item 4  | Advisory Business   | page 3 |
|         | Types of Investments  | page 3 |
| Item 5  | Fees and Compensation   | page 4 |
| Item 6  | Performance-Based Fees and Side-By-Side Management                                    | page 4 |
| Item 7  | Types of Clients  | page 5 |
| Item 8  | Methods of Analysis, Investment Strategy and Risk of Loss                             | page 5 |
| Item 9  | Disciplinary Information  | page 5 |
|         | Education Standards and Business Background   | page 6 |
| Item 10 | Other Financial Industry Activities and Affiliations                                  | page 6 |
| Item 11 | Code of Ethics, Participation or Interest in Client Transactions and Personal Trading | page 6 |
| Item 12 | Brokerage Practices   | page 7 |
| Item 13 | Review of Accounts  | page 7 |
| Item 14 | Client Referrals and Compensation   | page 8 |
| Item 15 | Custody   | page 8 |
| Item 16 | Investment Discretion   | page 8 |
| Item 17 | Voting Client Securities  | page 8 |
| Item 18 | Financial Information   | page 8 |

Further supplemental information is also attached, as follows.

Proxy Voting Policy  
 Biographical Supplement  
 CFA Institute Information Sheet  
 Internal Trading Policy  
 Privacy Policy  
 Cyber-Security Policy  
 Business Continuity Procedures

**Description of advisory business...**

Rahlfs Capital is a Texas limited liability company, registering with the SEC in 2003. The company is owned by Brian Rahlfs and he serves as Managing Principal. The firm provides comprehensive management to private family, trust, estate, partnership and charitable portfolios. We also provide investment management to another advisory firm as a sub-advisor. At year-end, the firm had responsibilities to assets of approximately \$225,284,414.

The firm provides direct management of individual stock equities and fixed income notes or bonds with flexibility to employ multiple investment styles. Our work and conversations may also include research or advisory counsel on related investments in private equity, energy assets, real property, commodity markets, currency, and business evaluations.

Investment strategies are custom to each situation, as we do not use model portfolios. Portfolios are often oriented towards the production of cashflow. Equity stock investment may be designed towards value, growth, or conservative income styles, and may be adjusted according to presumed market cycles or your specific requirements.

The SEC defines “investment supervisory services” as continuous investment advice provided to clients on the basis of their individual needs, whether in terms of having sole discretion to manage a portfolio or providing nondiscretionary advice. Per year-end, \$190,171,794 in assets receive continuous investment management and supervisory services with sole discretion, and \$35,112,621 in assets are classified as non-discretionary. To the extent we provide counsel on other planning matters, custom reports, and graphics or metrics for evaluation and decision timing, such work is in connection with our agreement to provide investment management and supervisory services and we do not consider such services to be generalized financial planning.

**Types of investments...**

The firm may discuss and use all investment opportunities for a client. There are no model portfolios or pre-labeled strategies or packages of funds. Each portfolio is built to achieve the custom goals of, and reflect the circumstances and desires of, the owner/beneficiary/trustee and thus no single portfolio managed by the firm is the same as another.

Investment returns can be severely reduced over time by the impact of fees or costs, taxes, inappropriate diversifications or concentrations, and inflation or the depreciation of currency. Poor results by any investor often stem from these factors. We have a determined preference to avoid packaged investments and funds, and to invest directly in securities and assets which address your needs. This also avoids layers of fee costs, avoids potential liquidity risks in funds, and addresses some regulatory concerns should the fund industry be prone to systemic stresses.

As to the definitions of “types of investments” itemized by the SEC, we may offer advice on all such items including equity securities, warrants, options, realty and mineral interests, investment company securities, metals and commodity assets, corporate and sovereign debt securities, tax-exempt securities, commercial paper, certificates of deposit and money market securities.

Despite this flexibility, many of our clients maintain moderate portfolios geared to achieving a balance of goals. Investments may reflect your own objectives, personal taxes, legal matters, a possible range of time horizons, the impact of your involvement in any business or industry cycles, your personal beliefs and interests, liabilities or risks outside the portfolios, the timing of business project fundings or personal needs, importance of relative performance or absolute performance, life cycle factors, estate planning techniques and so on.

It is important that we know you.

Serving as a fiduciary, the firm only acts for the sole benefit and interests of a client, with loyalty to those interests. This is the highest standard of care at either equity or law, requires complete avoidance of any conflict of interest, and the firm may not be paid, profit or be rewarded in any way from the relationship unless the principals consent by agreement.

### **Fees and compensation...**

These investment management and supervisory services are compensated as a percentage of assets managed. Special projects may be performed at an agreeable fixed fee. This schedule of annual fees is based on the total value of the portfolio with accrued income, conditional to whether an investment strategy is focused solely on fixed income securities, solely on equity securities, or in some balanced combination of multiple asset classes. Fees are computed with 1/12th of the below rates being applied to the prior month-end portfolio value as determined by your independent custodian, and paid monthly in arrears after service has been provided to you.

| <u>Fee Billing Blocks</u> | <u>All Equity</u> | <u>Balanced</u> | <u>All Fixed</u> |
|---------------------------|-------------------|-----------------|------------------|
| First 1,000,000           | 0.90%             | 0.90%           | 0.70%            |
| Next 2,000,000            | 0.80%             | 0.70%           | 0.50%            |
| Next 2,000,000            | 0.70%             | 0.60%           | 0.30%            |
| Next 10,000,000           | 0.55%             | 0.50%           | 0.25%            |
| Amount over \$15mm        | 0.40%             | 0.35%           | 0.20%            |

If this seems cumbersome, clients often like to negotiate a single fixed percentage rate easily applied to the value on your month-end statement for ease of audit and understanding, and such rate continues unless renegotiated. Custodial fees may be paid by the firm, subject to negotiation.

Fees are typically paid direct from your custodial account, or may be billed direct as you desire. Brokerage commissions and trading costs are added to the transaction amounts for trades. In the event of a termination, fees for the final month would be calculated proportional to the number of days of service provided. Clients may terminate a contract without penalty within five business days after entering into the contract, if this appropriate disclosure statement was not delivered to the client at least 48 hours prior to entering any advisory contract with the firm.

### **Performance-based fees and side-by-side management...**

Performance-based fees are not assessed on any account at this time.

**Types of clients...**

The firm serves individuals, family trusts, estates, partnerships, corporations, and charitable portfolios, as well as other investment advisors in a sub-advisory capacity. Clients are selective in choosing a private investment manager. The firm is likewise selective as to the families it provides service to, but does not necessarily impose a minimum dollar value of assets or other measurable criteria for establishing an agreement.

**Methods of analysis, investment strategy, and risk of loss...**

We do not believe there is a known or knowable correct value for securities prices, such prices being the product of individual value judgments and group behavior. We do believe experienced investors are more likely able to judge relative value and group behavior than inexperienced investors. Dislocations between short-term influences and equilibrium judgments create opportunities which can sometimes be recognized in our view. Thus, our methods of security analysis include macroeconomics, microeconomics, liquidity issues, investigative accountings, evaluations of other experienced investors, technical price behaviors, cyclical studies, credit and duration analysis, and other methods. This may include methods of behavioral and social investment finance; such studies building on concepts of psychology to further explain and understand investor behavior, the assignment of valuation level, and events developing prospectively in the financial markets. Some of this analysis would be considered traditional and some could be judged unique to our perspective.

Sources of information may include corporate reports, prospectuses, regulatory filings, research materials prepared internally and by others, timing algorithms, rating services, press releases and media of all types, facility inspections, and any other proper public content. Strategies and tactics may result in holding periods which last many years or more rarely even as short as a few days, but strategies involving options or margin or short sales would be unlikely, and unique only to a particular situation endorsed by an individual client. Clients bear a significant risk of loss in strategies involving equity securities and typically moderate risk of loss in strategies involving fixed income securities. Such significant risks stem from changes in interest rates, inflation, economic activity, currencies, credit quality, liquidity, specific security events, news media reports, management of an entity, and shifts in market sentiment. Future returns are impacted by prospective changes in volatility, taxes, management, costs, economic conditions, and other factors. Performance evaluations can be a critically important component of analysis. However, past performance is no guarantee of future success.

**Disciplinary information...**

The firm has never, nor has any individual personnel at the firm ever, been involved in any legal or unethical or disciplinary event in the investment industry. If any such material event were to occur, the firm would promptly update clients.

**Education standards, and business background...**

The firm requires that the professionals involved in determining or communicating investment advice to clients have a business university degree, hold the specific professional credentials of a Chartered Financial Analyst designation, have an appropriate number of years of prior experience in market research or securities management, and have proper technical expertise to analyze and, in our opinion, properly interpret financial information and research. The CFA Institute prepared the attached page for a Form ADV. Biographical information on any officer or personnel involved with your accounts is included in the attached Biographical Supplement.

**Other financial industry activities and affiliations...**

The firm is independent. It has no cross-ownership or conflicts of interest with any brokerage firm, bank, financial planning firm, accounting firm, law firm, insurance agency, real estate broker, mutual fund or financial institution. The firm is not actively engaged in any business, product or service other than providing investment advisory services. Further, the firm is not a general partner in any partnership in which clients are solicited to invest. The firm is thus expected to remain completely independent and unbiased.

**Code of ethics, participation or interest in client transactions, and personal trading...**

All personnel involved with the firm adhere to high standards of professional conduct and a code of ethics which is the cornerstone of the trust that client families have in us. These rules of ethical conduct are consistent with the long-standing requirements of the Chartered Financial Analyst designation. It includes placing the integrity of the profession and the interests of the client first and foremost, acting with integrity, competence and respect both in one's personal and professional life, and improving and maintaining one's professional competence continually over time. The procedures of the firm emphasize our duties to act with loyalty and skill for all clients or stakeholders, and further include provisions prohibiting insider trading, unfair personal trading, or conflicts of interest. The firm does not deal in its own account to acquire securities from, nor sell securities it owns, to any client. The firm does not receive compensation as a broker or agent for any securities transaction. The firm avoids media appearances or situations which might provide psychological compensation from an association with any client, or might influence our independent and unbiased process of investment action and objective research. Personnel at the firm may buy or sell for themselves, or their family or related entity, securities which are also acquired or sold in a client portfolio. Their portfolio, and any personal trading, may be as different as any client portfolio is, for the same reasons as noted under "Types of Investments." Great care is taken to avoid any conflict of interest in the timing of such transactions, such as acquiring a security after the trades of a client are executed during that trading day, and dealing with securities enjoying diverse trading volume. In the event a potential conflict of interest might arise from some coincidence or development, such conflict would be disclosed and mutually resolved. Adherence to the firm's code of ethics, and applicable rules and laws, is routinely confirmed. A detailed copy of these policies is available on request, and our Policy on Internal Trading is included as a supplement to this document.

**Brokerage practices, and discretion relative to your trading activity...**

Responsibilities and discretion are detailed in your agreement with us for investment management, and your agreement with an independent custodian for proper safekeeping of your assets. The firm typically has discretionary authority to determine not only the securities being bought or sold, but is also authorized to select advantageous brokerage firms and dealer trading desks. Purchases and sales through brokers involve a commission to the broker. Purchases and sales with dealers serving as market makers involve a spread between the bid and ask price. As we seek to obtain the best execution, the selection of such trading desks or brokerage firms may change from time to time, based on commission rate pricing, ability to work orders and obtain more efficient execution, financial stability and reputation, and other factors such as operational procedures involving your independent custodian. We do not rely on research provided by broker-dealers. The firm will not agree to higher commission rates in return for any product, tangent service, or research material, and no transactions have been directed to a particular broker in return for any such product or material.

In some cases, we must use a specific software trading system in order to place or clear trades through a particular brokerage or custodian, whether selected by us or by you as a client, and that software is provided to us "free" by that firm and for that purpose. Also, in some cases, we may receive "free" research reports or information from a particular brokerage or custodian, and that material may be sent to us with or without our request. As a result, the SEC considers the firm to receive a "soft-dollar" compensation benefit of brokerage research or required software. However, any such assistance is to benefit the clients of the firm, and the selection of brokerage firms or the independent custodian housing your assets is unrelated to the availability of soft-dollar research, or software required for trading, or any other perceived benefit to the firm. We do not receive any "actual dollar" benefits, and the selections of brokerages or custodian financial institutions are decisions made completely without bias. Such standards of ethical conduct with respect to soft dollar benefits are a part of our code of ethics.

Trades are made at separate times for each client, with no model portfolio, as portfolios are worked on in isolation, tailored to each client. Trade aggregations bundled as block trades for more than one client are permitted if it can reduce trading costs, and the involved accounts receive pro rata benefit from any cost savings based on shares involved. It is likely clients buying or selling the same security on the same day or week will have different trading costs based on continuous market price changes or selection of broker, dealer, or custodian, which could benefit an account that traded later or earlier relative to another. The firm does not address certain accounts after or before others, has no priority accounts, and has not identified advantages to factors such as morning, afternoon, or day of week.

**Reviews of accounts...**

The firm meets with clients periodically, and promptly at request. Internal views are performed continually, daily and weekly, with degree and timing determined by market action, news flow, client discussion, changed circumstances, and our discretion. All portfolio work involves Brian Rahlfs, and the nature of his reporting to you is customized as you may like.

Statements of balances, transactions, tax data, and other calculations are available from the third-party financial services firms chosen by you for safekeeping and custody, such as trust companies or private banks, brokerage firms, other registered investment advisors, or financial institutions. Clients may receive such independent custodian reports monthly or quarterly as desired. We may then assist you in interpreting or compiling reports and statements, as well as prepare customized documents, earned rates of return, prospective risk analysis, brainstorming and graphics as part of the review process.

**Client referrals and other compensation...**

The firm does not have an active marketing effort. The firm may occasionally accept referrals from existing clients or through professional acquaintance. The firm does not have any arrangement under which it compensates a non-employee for referrals. The firm may act as a sub-advisor for other investment advisors, and those firms may have more active (or successful) marketing efforts or means of accepting referrals for interested families or charities. Although we have some interest in growing, we have no direct or indirect means of compensating anyone for referrals, and have never done so.

**Custody...**

We do not take custody of any client assets. As noted throughout this Brochure, to use our services, you must first establish an account with a qualified custodial bank or brokerage firm and will receive your statements and tax accounting directly from that custodian.

**Investment discretion...**

Given your objectives and guidelines, we typically have discretion to make investment decisions for your account without your prior consent, including securities to be traded, brokerage firms to be used, and commission rates to be paid. You may limit our discretion by providing written instructions to us, and we work hard to understand your goals and constraints.

**Voting client securities...**

Our proxy voting policy sheet is attached as a Supplement to this Brochure.

**Financial information...**

Because this firm does not have custody control of the assets of any client family, does not require that you prepay any fees in advance, and does not hold other abilities to authorize money movement, the SEC does not ask us to provide an audited balance sheet.

**Attached supplements...**

We are pleased to provide required supplements including our procedures for voting your proxies, the education and business background of all personnel involved with your specific accounts, our privacy policy, our policy on internal trading, cyber-security, and some detail on our business continuity procedures in the event of a natural disaster or other event.

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## Proxy Voting Policy

### What you should know...

Our policies are designed to ensure that the firm votes proxies in the best interests of clients, and that proper records are maintained so that clients may obtain information on how the firm voted their proxies if desired and on request.

The firm has never experienced a conflict of interest with, or between, individual clients on matters related to proxy votes. To date, the firm has never experienced any deviation from uniform application of policy, nor from uniform execution of voting, for all clients and in the best interest of each of its clients.

### Recordkeeping and voting procedures...

Certain procedures for voting proxies, and recordkeeping maintained by the firm, are:

If the voting responsibility is ours, we do act to acquire sufficient information necessary and beneficial to an informed vote, and do further confirm that proxy votes are cast, unless the decision is to abstain. No outside consultant or proxy advice firm is employed. Rahlfs Capital maintains full responsibility for your proxy voting process.

A file of recent proxy material is retained by us, unless otherwise available online, and of the recording of how any past proxy vote was cast.

We decline voting responsibility if a custodian sends such material directly to client, and may uniformly abstain from voting if we conclude the effect on shareholder economic interests or on the value of the portfolio holding is indeterminable or insignificant.

If voted, the firm uniformly votes all proxies to maximize long-term share value. We chiefly hold securities enjoying talented and trusted management; hence, votes align with management recommendations...given no material conflict with shareholder value. This policy is applied uniformly without nuance as to custodial platform, asset mix strategy, or other characteristics of an account or client. No perceived conflict of interest between clients from this uniform application of policy has ever been suggested and such might seemingly be ambiguous or inconsequential in the experiences of the firm.

Rahlfs Capital does not engage in shareholder activism.

### Individual agreements on voting...

Last, if provided for in the Portfolio Management Services Agreement, we could theoretically vote a proxy as directed by a client, while acting in our fiduciary duty to that client, and such vote by that client might differ from the uniform application of voting for all other clients. To date, this has never occurred, nor been requested.

## Biographical Supplement

### What you should know...

The firm requires that the professionals involved in determining or communicating investment advice to clients have an appropriate business university degree, hold the specific professional credentials of a Chartered Financial Analyst designation, have an appropriate number of years of prior experience in market research or securities management, and have proper technical expertise to analyze and, in our opinion, properly interpret financial information and research. The CFA Institute prepared the attached page for a Form ADV.

### Brian W. Rahlfs, CFA...

Mr. Rahlfs is a Chartered Financial Analyst and manages diversified individual securities portfolios for the firm. He brings over 35 years of experience in technical, fundamental, and behavioral research of interest rate, equity, foreign exchange, precious metal, agricultural and industrial markets.

Born in 1962, he graduated from Hereford High School in 1980 and from West Texas A&M University in 1983 with a BBA in finance, magna cum laude. He was employed at age 21 in the rates and economic research department of a regulated utility. His work there included price elasticity analysis, innovative approaches to equity valuation, theoretical studies of corporate dividend policy, and the writing and presenting of expert testimony on the cost of equity capital.

He completed the three annual examinations of the Chartered Financial Analyst program in 1985 through 1987. He was also invited and served on the subsequent examination grading staff at the CFA Institute in Charlottesville, Virginia.

At age 24, he became a portfolio manager for InterFirst Investment Management in Dallas and successor organizations from July 1987 to May 2003 and had served as Chairman of the Stock Selection Team in the private bank of NationsBank and Bank of America. That 16-year period saw a great number of bank mergers and the organization became a melting pot of efforts to analyze the best investment processes from each shop. Impressive value, momentum, income, and growth style disciplines came from established organizations at RepublicBank, Boatmen's, InterFirst, NationsBank, C&S/Sovran, Montgomery Securities and others... a rich environment for strategic discussion.

Drawing upon experiences as a corporate issuer, multi-discipline private bank investor, and independent trader, Rahlfs Capital was formed in 2003 and Mr. Rahlfs remains the sole owner and Managing Principal of the firm. His family enjoys the outdoor sports and, though no longer active in the Boy Scouts of America, both of his sons are Eagle Scouts.

## **CFA Institute Financial Adviser Statement for SEC Form ADV**

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The Chartered Financial Analyst (CFA) charter is a globally respected, graduate-level investment credential established in 1962 and awarded by CFA Institute – the largest global association of investment professionals.

There are currently more than 90,000 CFA charterholders working in 134 countries. To earn the CFA charter, candidates must: 1) pass three sequential, six-hour examinations; 2) have at least four years of qualified professional investment experience; 3) join CFA Institute as members; and 4) commit to abide by, and annually reaffirm, their adherence to the CFA Institute Code of Ethics and Standards of Professional Conduct.

### **High Ethical Standards**

The CFA Institute Code of Ethics and Standards of Professional Conduct, enforced through an active professional conduct program, require CFA charterholders to:

- Place their clients' interests ahead of their own
- Maintain independence and objectivity
- Act with integrity
- Maintain and improve their professional competence
- Disclose conflicts of interest and legal matters

### **Global Recognition**

Passing the three CFA exams is a difficult feat that requires extensive study (successful candidates report spending an average of 300 hours of study per level). Earning the CFA charter demonstrates mastery of many of the advanced skills needed for investment analysis and decision making in today's quickly evolving global financial industry. As a result, employers and clients are increasingly seeking CFA charterholders – often making the charter a prerequisite for employment.

Additionally, regulatory bodies in 22 countries and territories recognize the CFA charter as a proxy for meeting certain licensing requirements, and more than 125 colleges and universities around the world have incorporated a majority of the CFA Program curriculum into their own finance courses.

### **Comprehensive and Current Knowledge**

The CFA Program curriculum provides a comprehensive framework of knowledge for investment decision making and is firmly grounded in the knowledge and skills used every day in the investment profession. The three levels of the CFA Program test a proficiency with a wide range of fundamental and advanced investment topics, including ethical and professional standards, fixed-income and equity analysis, alternative and derivative investments, economics, financial reporting standards, portfolio management, and wealth planning.

The CFA Program curriculum is updated every year by experts from around the world to ensure that candidates learn the most relevant and practical new tools, ideas, and investment and wealth management skills to reflect the dynamic and complex nature of the profession.

To learn more about the CA charter, visit [www.cfainstitute.org](http://www.cfainstitute.org).

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## Policy for Protecting Your Financial Privacy

### **What you should know...**

This policy covers Customer Information, defined as personally identifiable information about a consumer or a consumer's current or former relationship with Rahlfs Capital, LLC. This policy may be required by Federal Financial Privacy Laws.

We recognize our obligation to keep your information secure and confidential. We do not sell or share Customer Information with marketers who may want to offer you products and services. We carefully manage and protect all information related to you.

### **Making the security of information a priority...**

Keeping financial information secure is one of our most important responsibilities. We value your trust, and we handle information about you with care. We limit access to Customer Information to only those associates who need to know that information to maintain or provide superior service to you. Any employee is bound by a code of ethics and a confidentiality agreement that requires confidential treatment of Customer Information. Your Customer Information may also be handled by service providers for Rahlfs Capital such as your Custodian. We limit access to Customer Information to those service providers who need to know that information to provide or maintain service to you. We also maintain physical, electronic, cybersecurity, and procedural safeguards to protect your Customer Information. We will continually assess new technology and methods for protecting information and maintain proper upgrading of our systems as appropriate.

### **Collecting information...**

We collect and use various types of information to service your accounts, to save you time and money, and to better understand your needs. We may collect the following Customer Information about you from the following sources:

1. Information you provide to us on applications, contracts, and through other means, such as name, address, a driver license or social security number, assets, income, or debt.
2. Information about your transactions and account experience with us, such as your account balance, investment history, and information about our communication with you such as account statements and correspondence.
3. Information from outside sources as may relate to your personal accounting, credit, place of employment, or legal representative.
4. Information of a general nature, such as demographic information, that is not assembled or used for the purpose of determining your eligibility for service.

We may also observe and note atypical behavior or incidents for an aging or vulnerable client.

**Managing information with companies that work for us...**

We may share all types of Customer Information with service providers that work for us to provide you with services that you've requested or already have with us. We share only the information needed to provide those products and services and to provide a great client experience. These service providers may include financial service providers such as an account's administrator and custodian, and non-financial companies such as data processing companies. These service providers might assist, for example, in fulfilling service requests, processing your transaction, or helping mail information to you. In addition, we may share Customer Information with custodial financial institutions that could work with us to provide various services. All of these companies act on our behalf, and are contractually obligated, to keep the information that we provide to them confidential, and use the information only to provide the services we've asked them to perform for you and us.

**Disclosing information in other situations...**

We occasionally maintain an internet website at [www.rahlfscapital.com](http://www.rahlfscapital.com). This policy also applies to our website, meaning no individual Customer Information is disclosed. The additional disclosures and terms of use, as shown on our website, are an integral part of this policy.

We may also disclose Customer Information to non-affiliated third parties when permitted or required by law. This may include a disclosure in connection with a subpoena or similar legal process, a fraud investigation, or an audit or examination. We may also share any of the types of Customer Information outside our family of service providers if we have your consent.

**Making sure information is accurate...**

Keeping the information about your account accurate and up-to-date is very important. We or your custodian provide you with access to account information through various means such as account statements and online viewing. If you ever find your account information is incomplete, inaccurate, or not current, or if you have any other questions, please write or call us at the number listed below. We will try to update or correct any erroneous information or investigate your inquiry or complaint as quickly as possible.

**Keeping up-to-date with our privacy policy...**

We will provide notice of our privacy policy annually, as long as you maintain an ongoing relationship with us. This policy may change from time to time, but you can always contact us at 214-460-3992 for a copy. Our privacy policy applies only to individual investors and families who have a direct relationship with us.

Last, we recommend the following website for information related to identity theft and the data breaches that seem increasingly commonplace in modern society.

[http://www.sec.gov/oiea/investor-alerts-bulletins/ia\\_databreaches.html](http://www.sec.gov/oiea/investor-alerts-bulletins/ia_databreaches.html)

## Policy on Our Internal Trading

### **What you should know...**

We act to ensure the trading of securities held in managed client portfolios is based solely on our perceived best interests of our client, per authority established by our individual contractual agreements with clients, and further consistent with the requirements of an SEC-regulated investment management firm. Our trading policy is further consistent with the standards, skills, diligence, and care that a prudent person acting in a like capacity and familiar with such matters might use in such circumstances then prevailing in pursuit of maximizing long-term investment value relative to pertinent risks and desired quality. Finally, the person responsible for matters related to trading policies is Brian W. Rahlfs, Managing Principal, available at 214-460-3992.

Trading policies at the firm are reviewed from two perspectives... policies which address the trading of securities held in managed client portfolios, and policies which relate to the investment holdings of the firm itself or any employee, officer or principal of the firm. The following procedures and policies apply to most situations.

### **Records we keep...**

The firm periodically reviews the process of selecting our approved brokers, the quality of service provided by our brokerage relationships, the avoidance of any material soft dollar benefits, and the overall pursuit of best execution relative to the constraints and objectives of client portfolios.

A record of trading activity is maintained to assist the evaluation of trading desk functions over time, to assure that all clients are treated fairly in the execution of orders and allocation of trades without favoritism, and that no employee or family member is favored, nor client disfavored.

### **Priorities we maintain...**

The firm gives priority to investments made on behalf of a client over those that benefit the interests of any other entity or individual, placing client interests above and before any other.

Personal investments benefiting any employee, officer, principal, or immediate family, are monitored and supervised. Such investments must be maintained in accounts complying with our approved lists of custody locations and investment types. The firm acts to ensure that trades for clients are executed prior to, or are unaffected by, any trades made by an employee, officer, principal, or immediate member of their family.

Above all, and in every case, we act independently and objectively, with competence and diligence, for the benefit of clients, in a professional and ethical manner at all times, whether a written policy exists or not.

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## Cyber-Security Policy

### **What you should know...**

The investment industry and the U.S. Securities and Exchange Commission work together to protect investors from cybersecurity threats by minimizing the possibilities of unauthorized access to your information. We act to maintain cyber-security controls which are appropriate to the firm, reasonable in the expectations of our clients, and consistent with the periodic guidance we may receive from the SEC. We also act in concert with your custodian and consider their procedures and safeguards.

Potential threats are evaluated in terms of safeguarding data and communications.

### **Safeguarding data...**

Protection of networks and information is a priority. The firm reviews these processes to identify and assess any potential changes in security over time. We do not place data on any third-party servers or internet "cloud" file storage arrangements. We use a no-path isolation procedure so that our data storage has no electrical path to a network except when briefly needed. Storage devices are not mirrored, nor typically accessible or shared as in the case of a firm with larger staffing.

Clients are not provided access through any portal to information at the firm, and requests for funds transfers are handled by your custodian. It is particularly important to avoid any such bank processing and tax information in your emails with us, or between us and any third party.

In the event any exposure or unauthorized activity were detected by the custodian responsible for safekeeping of your assets, we would confirm that you are notified and discuss this with you.

While these policies are directed towards cyber-security, the physical security of our workplace is also important and maintained with gated security guard access, coded access doors, secured mail receptacle, and the lack of any signage or indications of any business premises as examples. We also maintain a strict and prompt policy on physical data destruction.

### **Effective information security...**

To date, we have not experienced, nor been notified of, any cyber threats or intrusions. We have never experienced any loss or exposure of data, and have never detected unauthorized activity. Further, we are unaware of any client who has experienced identity theft or correlated any such issues back to our firm or their custodian institution.

Last, it remains important to remember that such risks are not isolated to computers and emails, and that many other electronic devices and traditional mail handling require care as well.

## **Business Continuity Procedures**

### **What you should know...**

Disruptions to the normal flow of business activity can arise from a number of unexpected causes. We have proper plans to recover from any disaster or business disruption, and two separate firms maintain records of your accounts.

The business continuity of the financial institution maintaining custody of your assets is a foremost concern of clients, and such firms have their own separate business continuity and disaster recovery plans. In the event of a natural disaster or similar disruption, the safety of the financial institution responsible for the safekeeping of your assets is of primary importance, and you may be provided emergency contact information from your independent custodian. For our part, as your investment advisor, we require access to account records, news flow, market data, and technical abilities to execute transactions. We accomplish this in part as noted below.

### **Our data records and ability to monitor accounts...**

We have pre-arranged separate additional office space and facilities, and arranged for mobile business function, in the event of physical disaster.

We maintain private data backups, incorporating both optical and electronic data media, in fire-proof safes or encrypted media in three locations, one on-site and two off-site, in the event of physical or electronic events. Further, the company does not maintain data on any third-party servers or internet "cloud" file storage arrangements to protect against any concerns about cybersecurity and data protection. We use no-path isolation devices rather than mirroring, uploading, clustering or multi-pathing.

At no time does this firm hold client assets or physical certificates. In the event of incapacity or loss of a "key man" employee, multiple trusted individuals have a contact list of business persons to contact at that time, along with private advice for each client.

We maintain redundant processing capacity at our principal office in event of technical malfunction, as well as access to a second facility and business partners in the event a separate channel is required to execute transactions.

### **Your protection and access to your assets...**

Importantly, all client securities are held in safekeeping custody with separate financial institutions, with custodian banks and central depositories such as the Depositary Trust Co., or with a financial institution chosen by the client and their legal advisors. This structure provides families with security, liquidity, and third-party independence. These firms also further maintain backup data records, and the administrative staffs of these financial institutions are available to clients in the event of any local disruption if not regional or national.

Last, we also caution investors to be wary of the scams and opportunistic schemes which seem to proliferate during such times of dramatic regional or national news and media attention.